



## **Welcome to Managed web hosting with Select Solutions U.S.**

Select Solutions U.S. has been building and hosting web sites since 1998. Our customer retention for this period is an astounding 99.3%! The reason? Our fanatical customer support combined with our intended more than expected value.

Your web hosting includes up to 2 hours of updates to your website per quarter at no additional charge. That is a \$120 value!

Updates are as easy as sending us an email, with the change of copy or photos. Explain in your email what you wish done and we will promptly have the changes. Photos can be sent in your email also for use on your web site.

### **What about updates?**

- We prefer to receive updates via email. Copy can be included in the email or attached. When you send them please tell us by page what changes are to be made. That way we are sure where you wish them posted.
- You will need to “refresh” your browser to see new changes. If you do not know how, Google “how to refresh browser” and follow directions.
- Photos can be emailed also. If a large quantity of them need to be sent, please contact us for alternatives.
- Your web hosting includes analytics and generates reports so that you can keep track of visitors to your site, along with the ability to see a return on investment from your web site.
- We gladly will add email accounts to your domain if you wish and assist you in getting them set up to receive email. The number of accounts are restricted depending on type hosting account.
- Billing. We prefer to have a credit or debit card on file for your charges associated with web design and hosting. We do bill for hosting quarterly, on the first day of each quarter. We do email out a paid statement on the day we run any card for payment.
- We provide you with everything necessary to establish a highly useful site, which is visible on all major search engines.
- Superior Customer Service - Unequaled customer satisfaction. We want you to be happy! You also can reach us seven days a week, 12 hours a day. If for any reason we cannot satisfy you, we will gladly refund to you all unearned monies

paid and help you find another supplier. By the way, in over 13 years we have had to do this twice. There are not many we can't completely satisfy!

Relationship Philosophy - We recognize that successful businesses are built on a foundation of relationship. We see ourselves as your business partner - We provide responsive, quality services that allows you to focus on what is important, your business.

Our senior management works daily in our company. When you contact us, you will be talking with one of the owners of the company, not it's employees or someone in India.

You can reach Linda or Bob Stephenson by phone  
7 days a week between  
8 am and 7 pm.

### **Select Solutions U.S. LLC**

Member: Microsoft Partner Program  
Member: Assoc. Of Professional Web Designers  
Member: Web Design and Developers Assoc.

O: 706-742-2151

C: 706-614-9696

Custom Web Design & Hosting

Email: [admin@selectsolutions.us](mailto:admin@selectsolutions.us)

Ph: (706) 614-9696

[www.selectsolutions.us](http://www.selectsolutions.us)